

Comparison of results by service 2016 & 2017

	Leadership	My Company	My Manager	Personal Growth	My Team	Wellbeing	Fairdeal	Giving Something Back
Surrey County Council Overall	-0.07	-0.12	-0.04	-0.16	-0.03	-0.01	-0.34	-0.09
Adult Social Care & Pub Health	-0.09	-0.16	-0.07	-0.28	-0.12	-0.03	-0.46	-0.11
Business Services	-0.13	-0.12	0.15	-0.05	0.26	0.02	-0.28	-0.14
Childrens Sch & Fam Service	-0.08	-0.2	-0.14	-0.18	-0.07	-0.08	-0.34	-0.12
Customer and Communities								
Environment & Infra	0.2	-0.13	0	-0.13	0.02	0.15	-0.18	0.08
Legal, Demo & Cultural Service	0.1	0.02	0.09	-0.01	0.17	0.18	-0.2	-0.05
Orbis	-0.1	-0.04	0.08	-0.1	0.04	0.07	-0.25	-0.07
Service Level Results:								
ASC Operations	-0.32	-0.56	-0.45	-0.53	-0.57	-0.17	-1.23	-0.23
Mental Health	0.18	-0.17	0.45	-0.19	-0.14	0.02	-0.36	-0.07
Public Health	-0.28	-0.28	-0.23	-0.6	-0.39	-0.16	-0.59	-0.33
Service Delivery	-0.07	-0.13	0	-0.18	-0.21	-0.22	-0.41	-0.07
Communications	-0.11	-0.17	-0.31	-0.36	0.04	-0.07	-0.23	-0.17
Customer Services	-0.02	-0.07	0.24	0.17	0.2	0.08	-0.24	-0.06

	Leadership	My Company	My Manager	Personal Growth	My Team	Wellbeing	Fairdeal	Giving Something Back
New Models and Bus Imp	0.33	0.25	0.59	0.24	-0.16	0.2	-0.07	0
Strategy & Performance	-0.56	-0.34	0.37	-0.28	0.65	0.19	-0.33	-0.28
Trading Standards	-0.2	-0.37	-0.19	-0.23	-0.43	-0.05	-0.43	-0.21
Community Partnerships	No comparison	No comparison	No comparison	No comparison	No comparison	No comparison	No comparison	No comparison
Childrens Services	-0.09	-0.16	-0.24	-0.18	-0.17	-0.12	-0.44	-0.06
Commissioning & Prev	-0.29	-0.41	-0.19	-0.31	-0.03	-0.24	-0.41	-0.35
Schools & Learning	No comparison	No comparison	No comparison	No comparison	No comparison	No comparison	No comparison	No comparison
Sch & Learning (exc Commercial Services)	0.14	-0.07	-0.03	-0.1	-0.06	0.17	-0.24	0
Economy, T&P	No comparison	No comparison	No comparison	No comparison	No comparison	No comparison	No comparison	No comparison
Emergency Mgt & Projects	-0.69	-0.67	-0.34	-0.22	-0.52	0.3	-0.81	-0.43
Environment	No comparison	No comparison	No comparison	No comparison	No comparison	No comparison	No comparison	No comparison
Fire & Rescue	-0.18	0.04	-0.19	0.07	-0.15	-0.02	-0.36	-0.04
Highways	-0.09	0	-0.1	-0.1	-0.05	-0.05	-0.27	-0.05
Cultural Services	0.12	0.07	0.13	0.04	0.16	0.19	-0.16	-0.01
Democratic Services	0.06	-0.24	-0.2	-0.24	-0.1	-0.06	-0.7	-0.4

	Leadership	My Company	My Manager	Personal Growth	My Team	Wellbeing	Fairdeal	Giving Something Back
Legal Services	-0.25	-0.44	-0.15	-0.46	0.28	0.16	-0.49	-0.17
Orbis Business Ops	-0.28	-0.12	0.04	-0.14	0.05	0.01	-0.1	-0.1
Orbis Finance	0.03	-0.04	0	-0.08	-0.09	0	-0.4	-0.06
Orbis HR & OD	-0.16	-0.18	-0.14	-0.33	-0.15	-0.07	-0.6	-0.15
Orbis IT	-0.21	-0.1	-0.01	-0.15	-0.04	0.03	-0.29	-0.08
Orbis Procurement&Comm	0.06	0.2	0.25	0.02	0.56	0.13	-0.34	-0.05
Orbis Property	-0.02	-0.02	0.18	-0.06	0.05	0.22	-0.18	-0.03
Orbis Strategic Directorate	0.07	0.22	0.88	0.02	0.73	0.68	0.39	0.06

This page is intentionally left blank